

Add Offline Imagery to Collector

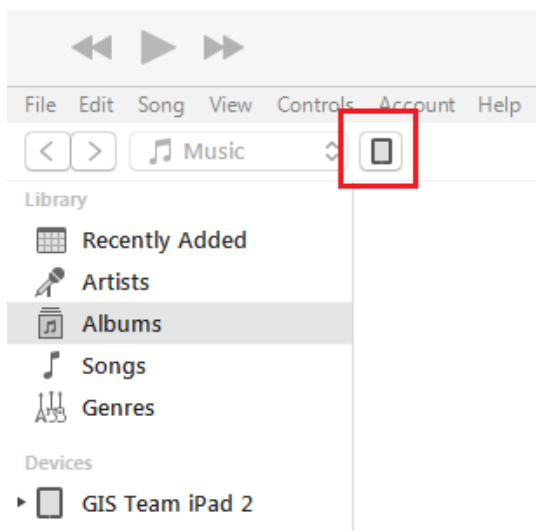
The following document will take you through how to load offline basemaps onto your device for use with Collector. There is a different process for Apple (iPhone/iPad) and Android devices.

iPhone/iPad

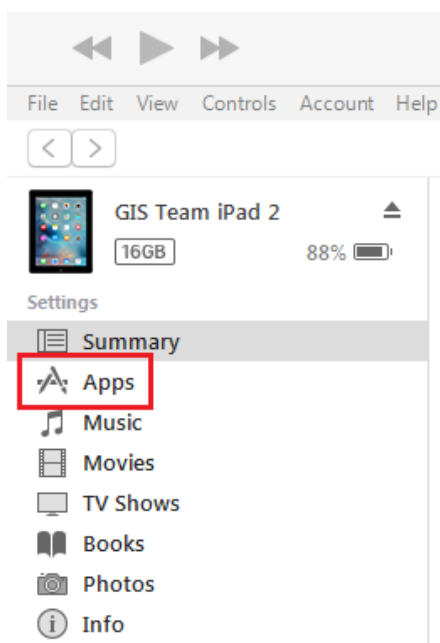
Connect your iPhone/iPad to your PC via the USB port.

iTunes should automatically launch. The iPhone will ask you whether to 'Trust' the PC. Tap to say that you trust it.

Once iTunes recognises your iPhone a little iPhone icon will appear near the top right of the screen.



Click this icon and then click 'Apps'.





Scroll down to the bottom of the page to the section called 'File Sharing'. Click the Collector icon. Once you click this, the files stored in the app will display on the left. Click 'Add File'

File Sharing

The apps listed below can transfer documents between your iPad and this computer.

Apps

 Collector

 Survey123

[Click here](#)

Collector Documents

AirTemp_bWFwcG9ydGFsLmVjYV4uZ292dC5uei9hcmNnaXM=	4 KB	12/06/2017 8:33 a.m.
Basemaps	2.14 GB	7/06/2016 2:02 p.m.
ecanFieldOfficer_ZWNhbiStYXBzLmFyY2dpcy5jb20=	12 KB	24/06/2016 7:57 a.m.
ecangisteam_bWFwcG9ydGFsLmVjYV4uZ292dC5uei9hcmNnaXM=	24 KB	9/06/2017 10:02 a.m.
ecangisteam_ZWNhbiStYXBzLmFyY2dpcy5jb20=	84 KB	26/04/2017 10:39 a.m.
mariannac_bWFwcG9ydGFsdGVzdC5lY2FuLmdvdnQubnovYXJZ2lz	4 KB	26/04/2017 4:40 p.m.
MariannaC@CH_bWFwcG9ydGFsdGVzdC5lY2FuLmdvdnQubnovYXJZ2lz	8 KB	2/05/2017 9:22 a.m.
StreamWalker_ZWNhbiStYXBzLmFyY2dpcy5jb20=	4 KB	18/08/2016 9:13 a.m.
user_ecanFieldOfficer_9A512486-AF8D-455D-91B5-C2B6152EBCFA	35 MB	7/06/2016 2:19 p.m.
user_ecangisteam_26940EF3-A078-4231-B73D-105323DC5A65	zero KB	14/11/2016 6:40 p.m.
user_MariannaC@CH_185BDCD2-A359-40B5-AC64-A5ACE2D78211	548 KB	26/04/2017 4:41 p.m.
user_StreamWalker_D8EF4282-20E4-4A14-88D7-8BD61294CD02	110.2 MB	5/04/2016 10:26 a.m.

[Then click here](#)

Add File...

Save to...

Navigate to where the basemap imagery is stored and add it.

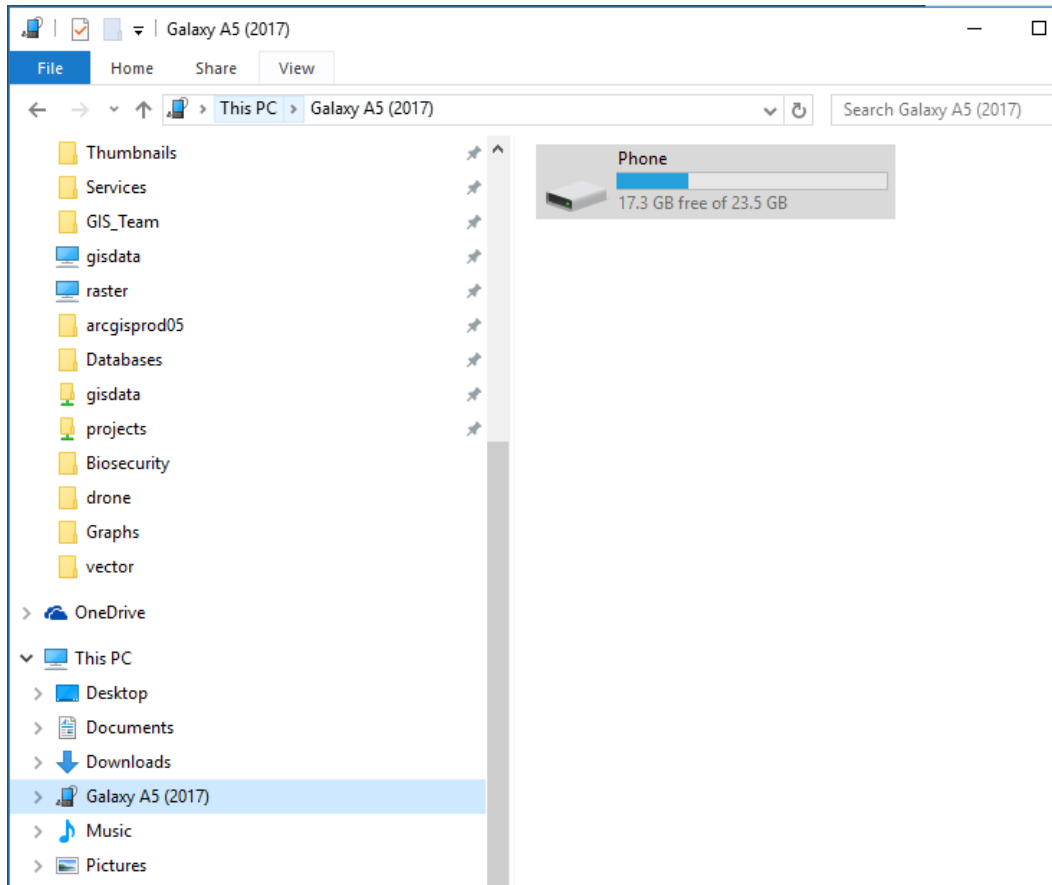
Biosecurity Basemaps: <\\gisdata\Cache\Basemap\TPKs>

It will take a few minutes for the imagery to load onto the iPhone. There is a bar across the top of the screen that shows progress.

Android Phone/Tablet

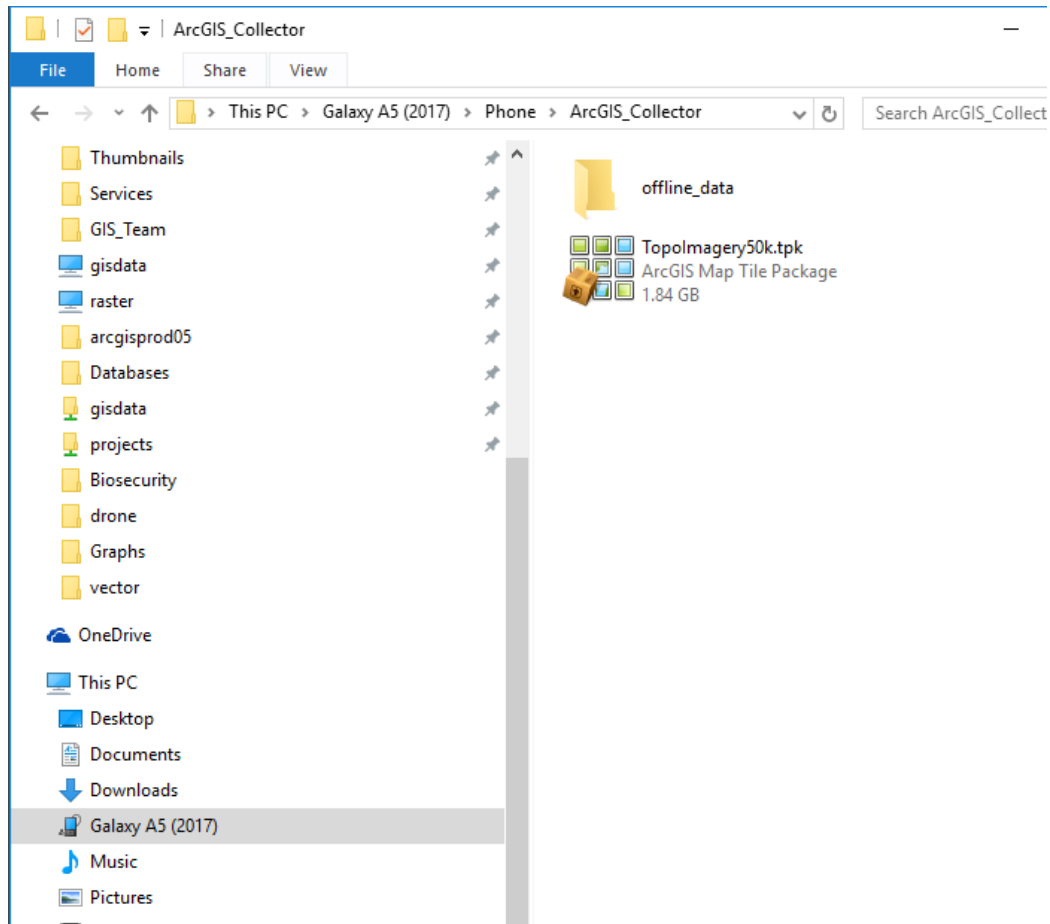
Connect your Android phone to your PC via the USB port.

Find your phone in the windows explorer pane



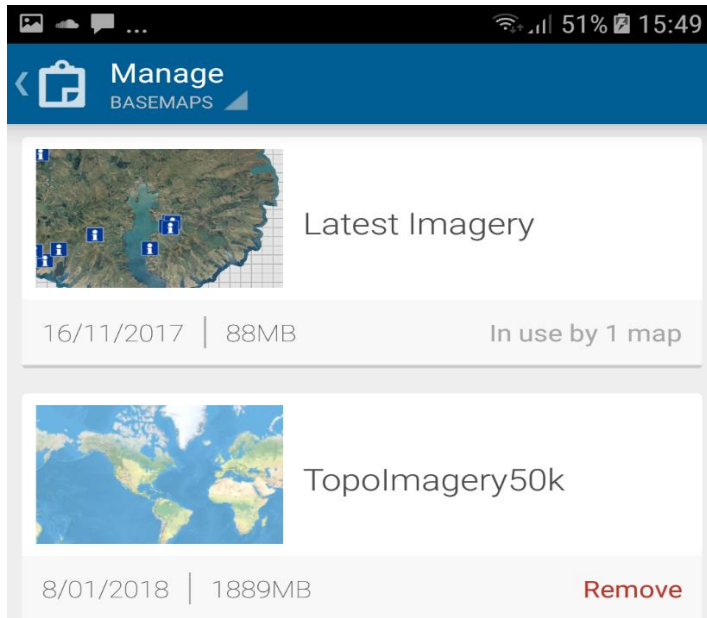
Browse to the location of a set of. tpk (tile packages) that you want placed on your phone. Here's some: [\\gisdata\Cache\Basemap\TPKs](#)

Copy the. tpk file(s) to the folder named ArcGIS_Collector on your phone.



Check Collector to confirm that your basemaps have added

To confirm that your recently added .tpk file(s) have been added as basemaps on the device, you can find the file through Manage --> Basemaps



To add the new basemap to an existing map, click the basemap button and choose 'on device' to see the basemaps.

